

पंडित दीनदयाल उपाध्याय राष्ट्रीय सामाजिक सुरक्षा अकादमी

PANDIT DEENDAYAL UPADHYAYA NATÎONAL ACADEMY OF SOCIAL SECURITY कर्मचारी भविष्य निधि संगठन (श्रम एवं रोजगार मंत्रालय,भारत सरकार)

Employees' Provident Fund Organisation (Ministry of Labour & Employment, Govt., of India 30-31इंस्टिटयुश्नल एरिया, जनकपुरी, नई दिल्ली -110058,

30-31 Institutional Area, Janakpuri, New Delhi – 110058

Email: natrss@epfindia.gov.in



No: 13/01/2024-25/PDNASS/GMCS/11

Dated: 09.04.2024

To

The ACCs/ACCs (HQ), ZOs and ACC, ASD, HO, The RPFCs -I/IIs (OICs of ROs) (As per list of participants)

Subject: Nominations for Training programme on "GRIEVANCE MANAGEMENT AND CUSTOMER SERVICE" scheduled to be held on 18th- 20th APRIL, 2024 – reg

Respected Madam/Sir,

Pandit Deendayal Upadhyaya National Academy of Social Security (PDNASS) is conducting a three-days Training Programme on "<u>GRIEVANCE MANAGEMENT AND CUSTOMER SERVICE</u>" scheduled to be held on 18th – 20th April, 2024, in PDNASS.

- 2. The list of participants for the above-mentioned training programme is enclosed herewith. Due care has been taken while nominating officers for the above Training Programme. However, in case of any discrepancy in respect of any Officer's data, the same may please be brought to the notice of PDNASS for necessary rectification.
- 3. Respective Heads of Offices/ACCs are requested to relieve the nominated officers with directions to report at PDNASS on 18.04.2024 at 9 A.M. sharp. Any deviation in terms of absence of any candidate is not permissible without express approval of the Director, PDNASS. The Hostel accommodation will be made available to the trainee officers one day prior, and up to one day after the Training Programme as per schedule.
- 4. The copy of relieving order of the Officer may also be forwarded to PDNASS through e-mail at natrss@epfindia.gov.in
- 5. Valediction Programme is likely to be over by 6 PM on 20th April, 2024. Hence all participants are advised to make their return journey plans accordingly.
- 6. All participating officers may also be advised to enrol themselves on iGOT platform if not done so already, and complete the courses prescribed by MoLE (Office Memorandum no. Z/20025/06/2023-Adm.I dated 18.08.2023), before reporting for training.

Encl - List of Participants

Yours faithfully,

(ANKIT KUMAR CHANYAL)

COURSE DIRECTOR/RPFC-II

TRAINING PROGRAMME ON

" GRIEVANCE MANAGEMENT AND CUSTOMER SERVICE "

(18th-20th, APRIL, 2024)

LIST OF PARTICIPANTS

S.	Name of Officer	Designation	Name of Regional Office	
No.	(Shri/Smt)	Designation	Name of Regional Office	
1.	R VIVEKRAMAN REDDY	RPFC-II	RO, HYDERABAD-II	
2,	SUMER RATNOO	RPFC-II	RO, MUMBAI (NARIMAN	
۷.			POINT)	
3.	GHANSHYAM MEENA	RPFC-II	RO, MUMBAI (POWAI)	
4.	VINAY KUMAR	RPFC-II	RO, SRINAGAR	
5.	ASHISH KUMAR	RPFC-II	RO, JABALPUR	
6.	MUKESH SINGH RAWAT	RPFC-II	RO, BARRACKPORE	
7.	K V MANIKANTH	RPFC-II	RO, VISAKHAPATNAM	
8.	ADITYA BHIMRAO TALWARE	RPFC-II	RO, PUNE AKURDI	
9.	KISHAN CHAND MEHTA	RPFC-II	RO, FARIDABAD	
10.	PARITOSHDEEP SINGH SEKHON	RPFC-II	RO, JODHPUR	
11.	PRAVEEN KUMAR	RPFC-II	RO, GUWAHATI (SSO IMPHAL)	
12.	VIKRAM SINGH	RPFC-II	RO, GURUGRAM (WEST)	
13.	NEERAJ SINGH	RPFC-II	RO, CHENNAI NORTH	
14.	KRISHNA KUMAR RAY	RPFC-II	RO, DARJEELING	
	SAHIL GROVER	RPFC-II	RO, DELHI (NORTH)	
	AJAY SINGH CHOUDHARY	RPFC-II	HEAD OFFICE	
17.	RAUSHAN KASHYAP	RPFC-II	HEAD OFFICE	
18.	PUSHPENDRA	RPFC-II	HEAD OFFICE	
	VIKAS KUMAR GUPTA	RPFC-II	HEAD OFFICE	
20.	PANKAJ YADAV	RPFC-II	HEAD OFFICE	
21.	AAKASH SONKER	RPFC-II	RO, NOIDA	
22.	R.S. TANWAR	RPFC-II	RO, DEHRADUN	
23.	SUDHIR RANJAN	RPFC-II	RO, DURGAPUR	
24.	LALITESH SINGH NAYAK	RPFC-II	RO, SOLAPUR	
25.	MARUTI NANDAN TRIPATHI	RPFC-II	RO, LUCKNOW	
26.	SUSHANT PATIL	RPFC-II	RO, NARODA	
27.	K SISUBALAN	RPFC-II	RO, COIMBATORE (DO, TIRUPUR)	
28.	RAMESH KUMAR	RPFC-II	RO, AURANGABAD	
	BRIJ MOHAN SINGH	RPFC-II	RO, DELHI (SOUTH)	
30.	PRASHANT KUMAR	APFC	RO, RANCHI (DO, GIRIDIH)	

32. A RAVINDER 32. A RAVINDER 33. D RAJKUMAR 34. D RAJKUMAR 35. SHIVENDRA PRATAP SINGH 36. KRISHNENDU DAS 37. K V PRAVEEN 38. KAMALAKAR R TEMBHEKAR 39. MANOJ M KOLI 40. M SUBRAHMANYAM 41. MANEESHA AGARWAL 42. J HARI 43. LALITA BAJAJ 44. S. P. SHRIMALI 45. KUNDAN CHOUDHARY 46. RITU KANOJIA 47. SUBROTO BISWAS 48. ERICK HERMAN LAKRA 49. MANJUSHA R JADHAV 49. MUKESH GUPTA 50. MUKESH GUPTA 51. NEERAJ KUMAR NATH ROY 40. ROPEC RO, KANDIVALI EAST RO, KANDIVALI EAST RO, KARIMNAGAR (DO, NIRMAL) RO, JAIPUR (DO, JHUNJHUNU) RO, BENGALURU (CENTRAL) RO, SURAT RO, SURAT RO, SURAT RO, SURAT RO, SURAT RO, SURAT RO, BHUBANESWAR (DO, BALASORE) RO, JAMSHEDPUR RO, JAMSHEDPUR RO, JAMSHEDPUR RO, MEERUT RO, HUBBALLI (DO, AHMEDNAGAR) APFC RO, HUBBALLI (DO, AHMEDNAGAR) RO, NASHI RO, BALASORE) RO, BALASORE) RO, MASHEDPUR RO, NASHI RO, JALANDHAR (DO, AHMEDNAGAR) RO, JALANDHAR (DO, HOSHIARPUR) RO, JALANDHAR (DO, HOSHIARPUR) RO, MYSURU (DO, MADKERI) P MURALEEDHARAN APFC RO, MUMBALI (DADAR) PFC RO, MYSURU (DO, MADKERI) P MURALEEDHARAN APFC RO, MUMBAL (DADAR)	31, GRJR MADHAVA SANKAR	APFC	RO, GUNTUR
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46. RITU KANOJIA APFC RO, DELHI WEST RO, BHUBANESWAR (DO, BALASORE) 48. ERICK HERMAN LAKRA APFC RO, JAMSHEDPUR RO, NASIK (DO, AHMEDNAGAR) 50. MUKESH GUPTA APFC RO, MEERUT RO, MEERUT APFC RO, MEERUT RO, HUBBALLI (DO, KARWAR) 52. MUKESH SARASWAT APFC RO, HUBBALLI (DO, KARWAR) APFC RO, JALANDHAR (DO, HOSHIARPUR) APFC RO, THANE NORTH RO, MYSURU (DO, MADKERI)			
47. SUBROTO BISWAS 48. ERICK HERMAN LAKRA 49. MANJUSHA R JADHAV 50. MUKESH GUPTA 51. NEERAJ KUMAR PRASAD 52. MUKESH SARASWAT 53. P. N. KALINDI 54. P MURALEEDHARAN APFC RO, BHUBANESWAR (DO, BALASORE) RO, JAMSHEDPUR RO, NASIK (DO, AHMEDNAGAR) RO, MEERUT RO, HUBBALLI (DO, KARWAR) RO, JALANDHAR (DO, HOSHIARPUR) RO, THANE NORTH RO, MYSURU (DO, MADKERI)			
49. MANJUSHA R JADHAV APFC RO, NASIK (DO, AHMEDNAGAR) 50. MUKESH GUPTA APFC RO, MEERUT RO, HUBBALLI (DO, KARWAR) APFC MUKESH SARASWAT APFC RO, HUBBALLI (DO, KARWAR) APFC RO, JALANDHAR (DO, HOSHIARPUR) APFC RO, THANE NORTH APFC RO, MYSURU (DO, MADKERI)	47. SUBROTO BISWAS	APFC	RO, BHUBANESWAR (DO,
49. MANJUSHA R JADHAV APFC RO, NASIK (DO, AHMEDNAGAR) 50. MUKESH GUPTA APFC RO, MEERUT RO, MEERUT RO, HUBBALLI (DO, KARWAR) APFC MUKESH SARASWAT APFC RO, HUBBALLI (DO, KARWAR) RO, JALANDHAR (DO, HOSHIARPUR) APFC RO, THANE NORTH RO, MYSURU (DO, MADKERI)	48. ERICK HERMAN LAKRA	APFC	RO, JAMSHEDPUR
51. NEERAJ KUMAR PRASAD APFC RO, HUBBALLI (DO, KARWAR) RO, JALANDHAR (DO, HOSHIARPUR) APFC RO, HUBBALLI (DO, KARWAR) RO, JALANDHAR (DO, HOSHIARPUR) RO, THANE NORTH RO, MYSURU (DO, MADKERI)	49. MANJUSHA R JADHAV	APFC	
51. NEERAJ KUMAR PRASAD APFC RO, HUBBALLI (DO, KARWAR) RO, JALANDHAR (DO, HOSHIARPUR) APFC RO, HOSHIARPUR) APFC RO, HOSHIARPUR) APFC RO, THANE NORTH RO, MYSURU (DO, MADKERI)	50. MUKESH GUPTA	APFC	
52. MUKESH SARASWAT APFC RO, JALANDHAR (DO, HOSHIARPUR) 53. P. N. KALINDI APFC RO, THANE NORTH RO, MYSURU (DO, MADKERI)	51. NEERAJ KUMAR PRASAD	APFC	RO, HUBBALLI (DO,
53. P. N. KALINDI APFC RO, THANE NORTH 54. P MURALEEDHARAN APFC RO, MYSURU (DO, MADKERI)	52. MUKESH SARASWAT	APFC	RO, JALANDHAR (DO,
54. P MURALEEDHARAN APFC RO, MYSURU (DO, MADKERI)	53. P. N. KALINDI	APFC	
	54. P MURALEEDHARAN		RO, MYSURU (DO,
	55. RABINDRA NATH ROY	APFC	